

Meeting Unique Needs with Unmatched Speed - TECO Electric Motors Australia and New Zealand

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Meeting Unique Needs with Unmatched Speed

Rapid Response to Motor Supply and Customization Challenges

Location : New Zealand

Industry : Manufacturing

Our customer in New Zealand faced significant issues with their existing motors, leading to unexpected downtime and operational inefficiencies. The situation demanded a swift and effective solution to mitigate these challenges and keep their operations running smoothly.

Solution:

When we heard about the challenges our customer was facing, we took immediate action. We reached out to their Electrical Reliability Engineer to understand their specific needs. Recognising the urgency, we quickly received requests for our Ex tD motors. Thanks to our new certification, we can now manufacture and modify Ex motors right here in New Zealand. This local capability allows us to deliver these specialized motors without the long wait times that can stretch up to 28 weeks.

Benefits to the Customer:

Rapid Turnaround: By taking a base motor off the shelf and modifying it to the Ex tD standard, we ensured quick delivery.

Reduced Downtime: Our rapid response minimized unexpected downtime and operational inefficiencies.

Customised Solutions: We provided motors tailored to the customer's specific requirements, addressing the urgent needs identified during our site visit.

Local Manufacturing: Manufacturing and modifying Ex motors locally in New Zealand gave us a competitive edge with unmatched lead times.

Results:

Our team delivered the required motors in record-breaking time, significantly improving the customer's operational efficiency. The customer is now looking forward to the next phase of their plant upgrade,

with confidence in our ability to provide reliable motors and ongoing support.

For more information on how TECO can help improve your operations, please [Click here](#)

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